



Dr M Leahy
Dr J Bendelow
Dr H Bower
Dr J Abushena
Dr D Tragen

Dear New Patient,

Welcome to Manor Medical Practice.

Appointments

Whilst every effort will be made to accommodate your requests for appointments, we would like to make you aware that **you may be offered an appointment at either of our two sites with any available clinician.** If you have a health problem that prevents you from travelling to either of these sites then please speak to the receptionist upon registering.

When booking an appointment our reception staff may need to ask you for some simple medical details in order to work effectively and give you an appointment with the most appropriate clinician. The more information you give the better they will be able to assist you.

At Manor Medical Practice we are continually striving to improve patient access and provide patients with the most appropriate health care for their needs. There is now a nurse triage service to complement the appointment booking system.

If you request an urgent appointment, the receptionist will ask you for a contact number. The triage nurse will phone you back to assess the nature of the problem and ensure that you see, or receive advice from the most appropriate member of the healthcare team as soon as possible.

Medication

Due to current guidance on benzodiazepines being used for repeat prescriptions the practice is not initiating any new repeat prescriptions for benzodiazepines. We will however facilitate a withdrawal or if felt appropriate on a case by case basis seek assistance from the drug addiction team or mental health team.

OFFERTON HEALTH CENTRE
OFFERTON LANE, STOCKPORT, SK2 5AR
Tel: 0161 426 9166 Fax: 0161 426 9180

PHOENIX MEDICAL CENTRE
56 HIGHER HILGATE, STOCKPORT, SK1 3PZ
Tel: 0161 426 9166 Fax: 0161 480 3158

GENERAL PRACTITIONERS

M D Leahy J Bendelow H Bower J Abushena D Tragen