

IMPORTANT CHANGES

Dear Patients,

We are pleased to inform you of a change in our appointment system that we believe will be of benefit to you and reduce your waiting times to see a Clinician when you are unwell.

From Monday 14th May, there will no longer be nurse triage phone calls in the mornings. Instead we are offering a new system of Acute Illness Clinics. There will be a total of an extra 60 appointments available per week. These will be throughout the day and will be staffed by a mixture of clinicians, i.e. specially trained Nurses who can provide appropriate prescriptions and Doctors.

To aid the efficiency of this service, we, the Doctors, have instructed the reception staff to ask a small number of questions related to your presenting medical problem. It is most important that you answer these questions to ensure the best outcome.

We are confident this will improve your patient experience at Manor Medical Practice.

*Dr Martin Leahy, Dr John Bendelow, Dr Helena Bower,
Dr Jamal Abushena and Dr Dawn Tragen.*

PRIMARY CARE 7 DAY ACCESS

Arrangements have been made in Stockport for 7 day access to GP, Practice Nurse and Healthcare Assistant **ROUTINE** appointments - **Saturday 9am - 3pm, and Sunday 9am - 1pm.**

The appointments can be booked in advance by contacting the surgery during normal opening hours, and we will arrange for someone to contact you to book in.

For more information please visit our website.

Just a reminder...

We have our PPG Noticeboard at Hillgate Surgery for patient use to inform others of local, community based, health related services.

If you are involved in, or know of any local initiatives/activities that may be of interest to others, and wish to add a notice to the board, please hand it in to reception and we will take care of it for you.

We also use this board to display practice news and updates.

Remember - you can register for online access to enable you to make appointments, order repeat prescriptions, view your medical record and update your details online. Ask at reception for more details.

Practice Easter Opening Hours

Both sites will close at 6:30pm on Thursday 29th March and will re-open on Tuesday 3rd April at 7:30am. If you need urgent medical assistance during these times, please dial 111.

Please remember to order and collect your repeat prescription in plenty of time.

Stockport Pharmacies Easter Opening Hours

Hillgate Pharmacy, 50 Higher Hillgate, Stockport, SK1 3PX

30th March (Good Friday) – CLOSED
31st March (Saturday) – 7am to 9:30pm
1st April (Easter Sunday) – 7am to 9pm
2nd April (Easter Monday) – CLOSED

Well Pharmacy, 54 Higher Hillgate, Stockport, SK1 3PX

30th March (Good Friday) – CLOSED
31st March (Saturday) – 9am to 12pm
1st and 2nd April (Easter Sunday/Monday) – CLOSED

Lloyds Pharmacy, Sainsbury's store, Hazel Grove, SK7 4AW

30th March (Good Friday) – 8am to 9pm
31st March (Saturday) – 8am to 10pm
1st April (Easter Sunday) – CLOSED
2nd April (Easter Monday) – 8am to 7pm

Lloyds Pharmacy, 236 Wellington Road South, SK2 6NW

30th March (Good Friday) – 10am to 4pm
31st March (Saturday) – 8:30am to 10pm
1st and 2nd April (Easter Sunday/Monday) – 10am to 4pm



Tell us what you think!

We are keen to hear your opinion about the services we provide. Please take a few minutes and complete our current access survey at:

<https://www.surveymonkey.co.uk/r/VW6SPDM>